

# WCWS

Wesley Chapel Water System, Inc.

256 Mondy Rd  
Ruston, LA 71270  
318.255.4503

[www.wesleychapelwater.com](http://www.wesleychapelwater.com)  
[wesleychapelwater@yahoo.com](mailto:wesleychapelwater@yahoo.com)

## APPLICATION FOR MEMBERSHIP AND DEPOSIT AGREEMENT

Name: \_\_\_\_\_ Date \_\_\_\_\_

Address: \_\_\_\_\_

Mail Address \_\_\_\_\_ Spouse \_\_\_\_\_

Telephone: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Driver License Number: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Employer \_\_\_\_\_ Telephone \_\_\_\_\_

Type of Service: Home \_\_\_\_\_ Mobile Home \_\_\_\_\_ Multi User \_\_\_\_\_ Large Commercial \_\_\_\_\_

I apply for membership in the Wesley Chapel Water System, Inc., domiciled in Jackson and Lincoln Parishes, Louisiana. I agree to pay the deposit amount and connect fee as listed on the rate sheet and all other sums required as they come due and payable. I agree to abide by the Articles of Incorporation, By-Laws, Rules and Regulations, and Resolutions of the Board of Directors of the Wesley Chapel Water System, Inc.

Deposit Agreement: This agreement is between the Wesley Chapel Water System, Inc., a non-profit corporation hereinafter called SUPPLIER, and you, a tenant water user hereinafter called TENANT. Now, therefore, it is hereby understood and agreed: The Supplier shall furnish, subject to limitations set out in the Supplier's Rules and Regulations and By-Laws, such quantity of water as the Tenant may desire in connection with his occupancy. The Tenant agrees to pay for water at such rates, time and place as shall be determined and designated by the Supplier, and agrees to the penalties for non-payment as set out in the current Rules and Regulations. The Tenant agrees to pay a water meter deposit at the current rate in force. The deposit shall be held and applied by the Supplier to the payment of the account of Tenant should service to the Tenant be terminated whether voluntarily by Tenant or involuntarily by Supplier. Supplier may, in its discretion, apply the deposit to amounts owed Supplier by Tenant and by any monies if the deposit are leftover Supplier will refund said amount, if any, to Tenant within forty-five (45) days after final termination of service. Any balance owed after applying the deposit the Tenant agrees to pay the unpaid balance within thirty (30) days of final presentation of said final bill. If Tenant fails to pay the final bill after said thirty (30) day then Supplier has the right to proceed with collection efforts with all cost of collection to be paid by Tenant.

Signed this \_\_\_\_\_ day of \_\_\_\_\_ In \_\_\_\_\_, LA.

\_\_\_\_\_  
Tenant

Applicant: \_\_\_\_\_ I do not wish to furnish this information.

Race: \_\_\_\_\_ American Indian or Alaska Native; \_\_\_\_\_ Asian; \_\_\_\_\_ Black; \_\_\_\_\_ Native Hawaiian or Pacific Islander; \_\_\_\_\_ White

Ethnicity: \_\_\_\_\_ Hispanic or Latino; \_\_\_\_\_ Non-Hispanic or Latino

Sex: \_\_\_\_\_ Male; \_\_\_\_\_ Female



"This Institution is an Equal Opportunity Provider"

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*Wesley Chapel Water System, Inc.*  
256 Mondy Rd  
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318.255.4503  
*Wesleychapelwater@yahoo.com*

**Point of Service  
Users Agreement**

This Agreement entered into between the Wesley Chapel Waters System, Inc., a nonprofit corporation, hereinafter called the "Association" and \_\_\_\_\_, Customer of the Association, hereinafter called "Customer".

**WITNESSETH**

Whereas, the Customer desires to purchase water from the Association and to enter into a water users agreement as required by the Bylaws of the Association.

NOW THEREFORE, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

The Association shall furnish, subject to the limitation set out in its Bylaws and Rules and Regulations now in force or as hereafter amended, such quantity of water as Customer my desire in connection with Customer's occupancy of the following described property:

Commonly known as: \_\_\_\_\_

Legal Property Address: \_\_\_\_\_

The Association shall install at the Association's expense a water meter, a cutoff valve and a service line which shall begin at the water main line and extend to the property line. The Association shall have exclusive right to use such cutoff valve and water meter. The service line shall connect with the water main line of the Association at the nearest place of desired use by the Customer, provided that Association has determined in advance that the system has sufficient capacity to permit delivery of water at this point.

The Customer agrees to grant to the Association, its successors and assigns, a perpetual easement in, over, under and upon the above described land, with the right to erect, construct, install and lay, and thereafter use, operate, inspect, repair, maintain, replace, and remove water pipelines and appurtenant facilities, together with the right to utilize adjoining lands belonging to the Customer for the purpose of ingress to and egress from the above-described lands.

The Customer shall install and maintain at the Customer's expense a service line which shall begin at the meter and extend to the dwelling or place of use. The service line shall connect to the Association's water meter.

The Customer also agrees to be fully responsible for the service line from the water meter to the home including the installation of an approved back-flow device if required.

The Customer agrees to comply with and be bound the Articles, Bylaws, Rules and Regulations of the Association, now in force, or as hereafter duly and legally supplemented, amended, or changed. The Customer also agrees to pay for water at such rates, time, and place as shall be determined by the Association's Bylaws and Rules and Regulations, or which may be hereafter adopted and imposed by the Association.

The Member agrees to pay a deposit in the amount of \$ \_\_\_\_\_. In the event service to the Customer is terminated, either voluntarily by the Customer, or by the Association for cause, the deposit shall be held and applied by the Association to any unpaid balance then owing on the customer's account. Should the account be fully paid at the time of termination of service to the Customer, the Association within a reasonable time shall refund the deposit thereafter.

The Association shall have final authority in any question of location of any service line connection to its water main line; shall determine the allocation of water to Customer in the event of a water shortage; and may shut off water to a Customer who allows a connection or extension to be made of the Customer's service line for the purpose of supplying water to another user. In the event there is a shortage of water, the Association may prorate the water available among the various Customers on such basis as is deemed equitable by the Board of Directors, and may also prescribe a schedule of hours covering use of water for garden purposes by particular Customers and require adherence thereto or prohibit the use of water for garden purposes; provided that, if at any time the total water supply shall be insufficient to meet all of the needs of all the Customers, the Association must first satisfy all of the needs of all Customers for domestic purposes before supplying any water for livestock purposes and just satisfy all the needs of all Customers for both domestic and livestock purposes before supplying any water for garden purposes.



The Customer agrees that no other present or future source of water will be connected to any water lines served by the Association's water lines and will disconnect from the present water supply prior to connecting to and switching to the Association's system and shall eliminate their present or future cross-connections in the Customer's system.

The Customer shall connect the service lines to the Association's water meter and shall commence to use water from the system on the date the water is made available, to the Customer by the Association. Water charges to the Customer shall commence on the date service is made available, regardless of whether the Customer connects to the system.

In the event the Customer shall breach this contract by refusing or failing, without just cause, to connect a service line to the Association's distribution systems as set forth above, the Customer agrees to pay the Association all cost to liquidated any damages.

It is expressly understood and agreed by the parties hereto that the said amount is agreed upon as liquidated damages in that a breach by the Customer in either of the respects set forth above would be difficult, if not impossible, to prove the amount of such damages. The parties hereto have computed, estimated, and agreed upon said sum in an attempt to make a reasonable forecast of probable actual loss because of the difficulty of estimating with exactness the resulting damages.

The failure to a customer to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

1. Nonpayment with ten (10) days from the due date will be subject to a penalty of ten percent (10%) of the delinquent account.
2. Nonpayment within fifteen (15) days from the due date will be subject to the water being shut off from the Customer's Point of Service.
3. In the event it becomes necessary for the Association to shut off the water from a Customer's property, a fee set by the Association in its rate schedule will be charged for a reconnection of the service.

IN WITNESS WHEREOF, we have executed this agreement this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

**WESLEY CHAPEL WATER SYSTEM, INC.**

\_\_\_\_\_

ATTEST:

\_\_\_\_\_

**Customer at Point of Service**



"This institution is an Equal Opportunity Provider"

## Mission Statement

At Wesley Chapel Water System, Inc., we are committed to providing safe, high quality water service to our community, while maintaining a standard of excellence in customer service and environmental conservation.

We are responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the customer's side of the meter. This public water system enforces these restrictions to protect the public health and welfare of our customers.

We encourage our customers to conserve water by needless waste. That leaky faucet or constantly running toilet is more than just an annoyance; it is wasting water. The average household leaks account for thousands of gallons wasted each year and ten percent of homes with leaks waste 90 gallons or more per day. Common leaks are toilet flappers and dripping faucets; these types of leaks can be easy to fix. Fixing water leaks can save homeowners about 10 percent on their water bills.

## Personnel

Lou Forbes  
*Administrator*

Shirley Walsworth  
*A/R Clerk*

Jerry Robinson  
*Operator*  
318.243.4254

Will Neeles  
*Operator*

## ADDITIONAL RESOURCES:

Louisiana Department of Health and Hospitals/  
Office of Public Health/ Environmental Health  
<http://new.dhh.louisiana.gov/index.cfm/subhome/22/n/291>

National Rural Water Association  
[www.NRWa.org](http://www.NRWa.org)

State Plumbing Board of Louisiana  
<http://www.spbla.com/>

Environmental Protection Agency  
[www.epa.gov](http://www.epa.gov)

American Water Works Association  
[www.awwa.org](http://www.awwa.org)

American Backflow Prevention Association  
[www.abpaa.org](http://www.abpaa.org)



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Office Cell - (318) 278-1316  
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[wesleychapelwater@yahoo.com](mailto:wesleychapelwater@yahoo.com)



Effective March, 2017

**Residential Rates**

- \$ 20.00 per month for the first 2,000 gallons
- \$ 5.00 per thousand or part over 1,000 gallons

**Residential Rates/Multi Residents on One Meter**

- \$ 20.00 per month for the first 2,000 gallons times the number of residents
- \$ 5.00 per thousand or part over 1,000 gallons

**Large Commercial Rate**

- \$ 60.00 per month for the first 6,000 gallons
- \$ 5.00 per thousand or part over 1,000 gallons

**Fees Structure**

Effective January 10, 2017

**Users Deposits**

- \$ 100.00 for owners of property with house
- \$ 150.00 for rental/mobile home on property

**New Meter Installation**

- \$ 725.00 same side of road plus deposit
- \$ 1,250.00 road bore plus deposit

*\*These charges may vary with the cost of material or size of meter. Other cost may be added if problems occur during installation where WCWS is not at fault. If road bore is required on a separated highway the price of the road bore will be determined by the contractor.*

**NSF Charges**

\$30.00 per NSF check

Subject to change according to bank charges

**Re-Reads**

\$30.00 for a re-read if meter reading is correct

**Re-installing Meter for Non-payment**

\$150.00 to replace original meter plus any charges which occurred when removing meter

**New Existing Meter Request**

Cost of meter plus \$75.00 installation fee

**Standard Bulk Water Purchase Rate**

\$20.00 per thousand

**Clean Water Act Tax**

Effective 1-1-2017

1. Net water bills are due on the 10th of each month. If not paid a late fee is added and the gross bill is due by the 25th of each month. If payment is not received by the 25<sup>th</sup> of the month, water is subject to be shut off. Once the water is shut off for non-payment, service can't be restored until all past due charges and a \$50.00 reconnect fee has been paid.

2. Anyone damaging Wesley Chapel Water System's property will be held financially responsible for repairing or replacing the property and will be prosecuted. Anyone found to be tampering with water service that has been turned off will be prosecuted to the fullest extent of the law. The meter will be removed if tampering has occurred. A \$600.00 fee plus any cost will be charged for meter re-installation.

3. Water Leaks. Each customer is responsible for notifying Wesley Chapel Water System of all water leaks. Wesley Chapel Water System's responsibility is to fix all leaks from the main water line to the customer's meter. The customer is responsible for all leaks from the meter to their residence. WCWS requires each household to maintain their own individual meter and the customer is responsible for all water that goes through their meter.

4. The Louisiana Health Department will not allow any connection or arrangement where unsafe water may enter a public water system supply. In other words, no customer can be connected directly to our water supply and to an individual well. If this happens a fine and/or criminal charges will be considered through the Louisiana Health Department and Wesley Chapel Water System.

A Cross-Connection is a physical connection between a possible source of contamination and the public drinking water system piping. It is the water customer's responsibility to ensure that unprotected cross-connections are not created and that any required backflow prevention devices are tested in accordance with state requirements and maintained in operable condition. (Other information needed can be obtained at office.)

Wesley Chapel Water System, Inc. offers a wide variety of convenient payment options for our customers. Simply choose the option that best suits your needs.

**Payment By Mail**

If paying by check or money order through the mail, please send all payments with your payment coupon. Wesley Chapel Water System is not responsible for any delays in the mail. Therefore, to avoid late fees, please mail your payment at least five-seven business days before the due date specified on your bill.

**Automatic Bank Draft**

The worry-free way to pay your water bill. With this service, the amount of your monthly bill is automatically deducted from your bank account and credited to your utility account. There is no set-up fee or charge associated with this method of payment. To set up Automated Bank Draft, simply download and fill out the ACH Recurring Debit Form (if available) located in the Forms & Reports Section and drop it off or mail it to our office, along with a voided check.

**Payment Drop-off Location**

You may pay your bill in person at our office address. We accept cash, check, or money orders. To avoid longer wait times, please note that Mondays, Fridays and the first day after a holiday are normally very busy.

The Office located at 256 Mondy Rd., Ruston, LA will be open Monday thru Friday with hours of 8:00 am til 3:00 pm

(closing during the lunch hour)

for your convenience. If you need to contact

this office please call 318 755 4503